Part-Time Taproom Associate

Classification: Non-Exempt 1/6/2025

Supervisor: Taproom Manager

Job Overview

2 Towns Vision:
We aspire to create craft alcoholic beverages that are accessible to the people, utilizing the most advanced production standards, and quality Northwest ingredients, without being afraid to do things a little differently. Much like our product, 2 Towns as a company is fun, unique, and filled with energy. Our crew makes what we do possible, and we are committed to fostering an environment of fairness, empowerment, and security.

Job Summary:
Taproom Associates are responsible for providing top-notch customer service to patrons of the Taproom at 2 Towns Ciderhouse. Duties include greeting customers, offering samples, cleaning the public space, restocking bar and restroom supplies, and handling cash.

Essential Duties & Responsibilities

- Speak enthusiastically and knowledgeably about all 2 Towns Ciderhouse products
- Pour taster trays, pints, glasses, and growlers
- Verify that all those who enter the Taproom are 21 or over
- Handle cash and card transactions, as well as operate the register system
- Stock Taproom cooler, apparel, and other supplies as needed
- Alert the Taproom manager to needs and issues as they arise in the Taproom
- Work with other Taproom staff to provide the best service possible to customers
- Prepare and handle food while maintaining stringent cleaning standards
- Keep a clean and organized working environment
- Assist with administrative and janitorial tasks as needed
- Attend required monthly All Staff Meetings
- Adhere to all policies outlined in the Employee Handbook, as well as all company safety policies and procedures

- Represent 2 Towns Ciderhouse at events when an opportunity arises
- Other tasks assigned by the supervisor

Desired Skills and Abilities

- Excitement for craft beverages, with a thirst for knowledge about the craft beverage industry
- Motivation to make a difference in an entrepreneurial environment
- Ability to retain confidential company knowledge and work with honesty and integrity
- Friendly professional attitude and social skills
- Ability to interact with team members positively and professionally despite occasional periods of stress
- Ability to work independently and with a team
- Excellent time management skills
- Extremely flexible in both schedule and duties
- Able to work evenings and weekends
- Proficiency with Microsoft Office suite of products
- Forklift experience (nice to have, not required)
- Ability to work in a fast-paced environment
- Ability to adapt to a constantly changing environment
- Great organizational skills
- Excellent attention to detail
- Ability to prioritize tasks and multi-task
- Demonstrated previous experience serving customers
- Adhere to 2 Towns safety policies and procedures at all times
- Observe and follow all policies described in the Employee Handbook

Required Minimum Qualifications

- Must be at least 21 years of age
- Must be able to lift 55 lbs using one's own strength, as well as laterally move 175 pounds using assistive devices such as a hand truck or pallet jack
- Must possess a current alcohol server's permit and a food handler's card
- 1-year alcohol service experience
- Demonstrated previous experience serving customers
- High school diploma or equivalent

Physical Demands

The physical demands described here represent those that must be met by an employee to perform the essential functions of this job successfully. Reasonable accommodations may be made to enable individuals with disabilities to perform essential functions.

- Regularly lift and/or move up to 10 pounds, frequently lift and/or move up to 25 pounds, and occasionally lift and/or laterally move up to 175 pounds with an assistive device.

- Stamina to stand for long periods of time
- Flexibility to stretch/reach, bend/stoop, squat, and kneel repetitively during the workday
- Perform repetitive motions such as pouring beverages, cleaning surfaces, and stocking inventory.

Work Environment

The work environment characteristics described here represent those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform essential functions.

- Work in an environment with varying noise levels, from quiet during preparation times to loud during peak hours or events.
- Interact with diverse customers and team members in a fast-paced, high-energy setting.
- Occasionally work outdoors for events, patio service, or seasonal activities.

Compensation and Benefits

2 Towns Ciderhouse offers competitive wages determined by experience and qualifications. Benefits for full-time staff include health/dental insurance, 401(k), Paid Time Off, profit-sharing bonus opportunities when applicable, 70% off product purchases, and a quarterly merchandise stipend.

EEOC Statement

Equal Employment Opportunity is a fundamental principle at 2 Towns Ciderhouse. Decisions regarding recruitment, hiring, compensation, benefits, and other conditions of employment are made without discrimination based on race, color, religion, sex, pregnancy, age, national origin, disability, genetic information, sexual orientation, gender identity, or any other protected characteristic as established by